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**AUTOMATED METERING INFRASTRUCTURE  
FULL-SERVICE IMPLEMENTATION AND MAINTENANCE PROGRAM  
TOWN OF GEORGETOWN  
SUSSEX COUNTY, DELAWARE  
DBF Contract No. 0319A078.000**

**REQUESTS FOR INFORMATION RESPONSE MEMORANDUM (2)**

The following requests for information are those submitted as of April 25, 2023, and prior to the cutoff for questions date of April 27, 2023, at 5:00 p.m. as stated in Addendum No. 1 dated March 29, 2023. Responses are indicated in red.

**Question:**

- I assume that there will be a formal addendum issued with any other questions that were submitted?  
**A formal addendum will be issued if changes to the RFP are required. Some answers are just clarifications that do not require addendums.**
- I am still uncertain about the answer to Question 2 – Are you requiring a meter survey prior to ordering meters or is the Town taking on the risk of any inaccurate information?  
**See addendum #2 under Meter Specifications.**

**Question:**

- If repeaters are allowed as part of the AMI system, is a propagation study to be provided, showing the number, location and height of repeaters required to cover 100% of the water meters with a minimum of double redundancy? **Yes.**
- Are repeaters to be covered under full replacement warranty (no proration) including field replacement under the Asset Management Program for 20 years? **Yes.**
- Is the submitter responsible to include in their proposal, the costs to provide the resources, equipment, labor and parts to field replace repeaters for 20 years? **Yes.**
- To avoid tamper, damage or theft, are all repeaters to be installed on poles at a minimum height of 30 feet? **Yes.**
- If any heights above 30 feet are required for repeaters, is the submitter responsible to include the costs for the supply and installation of monopoles, site acquisition and/or leases in their proposal to the Town for 20 years? **Yes.**

- If the Town's assets including water tanks are to be used for the installation of AMI equipment shall the submitter include the cost for Project Management, Professional Services, Engineering, Engineering Certifications, Structural Analysis, Site Preparation, Mounting Hardware, Permitting, Welding & Drawings to mount the AMI equipment to the Town owned assets? **Yes.**
- Can you provide all of the questions received from submitters and the responses? **Yes. They were sent on April 20, 2023.**
- If the submitter cannot achieve the 98.5% read rate over three days, will the submitter be responsible for including the field labor cost to monthly read the waters for the Town? **Yes.**

**Question:**

- Are there any requirements for a bid or performance/payment bond? I didn't see any in the specification but bonding cost is mentioned in the pricing sheets. **Performance and payment bonds are not required.**
- In the specification under AMI Section V, d, xiv the DCU guarantee is called out as 20 years. That would be unusual in the industry to have that length of a guarantee on these components. Standard is between 12 and 18 months. Will we need to take exception if we can't meet that or will it be changed? **The guarantee is for 20 years.**
- In the rating form a "licensed state contractor" is mentioned. Does that need to be a contractor's license or will a license to do business in Delaware be sufficient. **A business license for the AMI work and a plumbers license for the meter installation.**

**Question:**

- If repeaters are an approved part of the AMI system, is the proposer responsible to include the costs to use their own labor and resources to re-locate and/or add repeaters over the 20-year maintenance program to ensure the Town receives all of their billing meter reads? **See addendum 3.**
- Are plastic or composite bodied water meters acceptable to the Town? **No.**
- If the inlet or outlet connection of the plastic or polymer water meter is cross-threaded or damaged, is the proposer responsible for replacing the water meter under warranty, at no cost to the Town as part of the 20-year maintenance program? **Under normal circumstances, no. However, a warranty decision will be made on a case-by-case basis with consultation between the Submitter and the Town.**
- Should the proposer also include a Meter Site Survey to assess all of the Town's water meters, pits lids, meter boxes and the conditions to provide to the Town prior to ordering equipment or will the Town be responsible for accurately providing all of this information? **See addendum 2 and 3.**

- Is this a prevailing wage project? **No.**
- If this is a non-prevailing wage project, can you provide an official letter and/or statement from the Town stating this? **See answer above.**
- Are the water meters at a minimum required to communicate hourly meter data with information codes at least every hour under warranty from the manufacturer without affecting the battery life over the 20 years? **The battery should last 20 years while performing the required readings.**
- As part of the maintenance program is the proposer to provide daily monitoring with daily notifications 365 days a year of the following at a minimum:
  - Critical and severe end-customer consumption events
  - MTU's with Read Rate Events that have not communicated for at least one (1) day
  - Offline DCUs
  - Open Work Orders for field maintenance
  - Active MTUs
  - DCUs (total number of collectors in the system)
  - RDDs (how many remote disconnect devices are installed, if any?)
  - Service Points (number of accounts in the AMI system)
- As part of the maintenance program, are Key Utility personnel to be notified via email, Monday through Sunday, 365 days a year of the daily notifications?

**See Addendum 3.**

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